

ACS Fiber Brings Alaskans Superior End-to-End Solutions

On October 25, 2007, ACS and Tyco, an industry pioneer in undersea communications technology, signed a contract to construct an undersea fiber optic cable system that will provide high-bandwidth connectivity between Alaska and the Lower 48.

“This fiber facility, coupled with our unique in-state data networks, positions ACS to serve significant carrier and enterprise customers that have needs for end-to-end solutions,” explained Liane Pelletier, ACS president, chief executive officer and chair.

The new system, comprised of both terrestrial and undersea elements, will provide Alaskans with:

Unparalleled Reliability – The ACS cable will be buried much deeper than any other cable (offering greater protection), and will provide Alaska with its only diverse route. The Florence, Oregon landing site was chosen due to its alternate geographic positioning. All three of the competitor’s existing cables occupy the same route on their way to sea, and they cross each other several times on their way to the Lower 48.



Liane Pelletier
CEO & President of ACS

Unmatched Capacity – The ACS cable will more than double the capacity of any current cable in operation today. Our cable will consist of four fiber pairs for a total potential bandwidth of nearly 2.6 Terabits.

Redundancy - As a carrier, ACS recognizes the necessity in having redundancy for our traffic heading to the Lower 48. ACS has transport on two separate undersea fiber cables supported by two separate operators. This offers us route and carrier diversity to ensure our backbone offers high availability and reliability for our customers.

ACS is here to stay – The existing cables are well into or near the end of their expected lifespan. The new ACS cable will have a 25-year life span.

This superior cable, in combination with ACS’ unique, in-state TLS Metro Ethernet and MPLS network, and voice termination footprint, provides customers with the most reliable, high-speed end-to-end solution in Alaska. Only ACS can provide customers with this full suite of voice and data services.

Tyco expects to deliver the fiber facility by the end of 2008.

Do you know about #ACS or 563-EASY?

There are two numbers that every ACS customer should know by heart— #ACS (#227) and 563-EASY (563-3279).

#ACS gives you a quick, easy, and free way to track your Wireless minute usage. Just dial #ACS from your Wireless phone to hear an up-to-date summary of your usage for this billing period.

Many more automated self-serve features are available at (907)563-EASY. You can:

- Update your credit card number or expiration date for ACS auto-pay.
- Check your ACS account balance or make a credit card payment.
- Check your Wireless usage minutes (this is just another way to access #ACS).
- Check your Local or Long Distance usage.
- Hear instructions on how to use your Local and Wireless custom calling features or Wireless voicemail system.

These self-service features eliminate hold times and give ACS customers the ability to review or make changes to their accounts 24 hours a day. This is just one more way that ACS makes our customers’ lives easier.

For more information,
visit us online at www.acsalaska.com
or call 800-808-8083.

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